



# Whistler Mature Action Community

**Annual General Meeting: Wednesday, April 12, 2023 (online)**

**For MAC Fiscal Year: February 1, 2022 to January 31, 2023**



# Agenda – Page 1

1. Call to Order: 4:00 pm (online Zoom Meeting Format)

Opening Remarks & Introductions – Kathy White, Chair

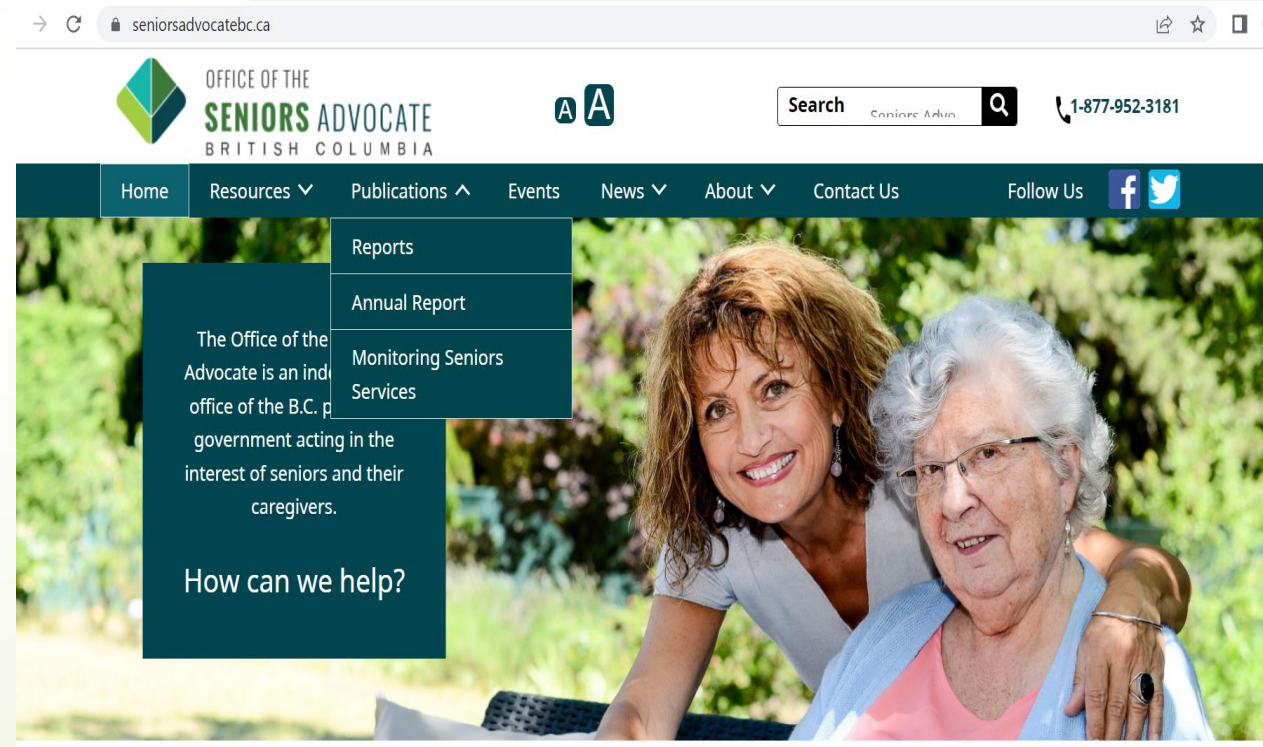
*The Whistler Mature Action Community Members are grateful to live, work, volunteer and enjoy year-round recreation on the shared, unceded territory of the Lil'wat and Squamish Peoples. We respect and commit to a deep consideration of their history, culture, stewardship and voice.*


4:15 to 4:45 pm - Guest Speaker:

Isobel Mackenzie, BC Seniors Advocate

Office of the Seniors Advocate, BC

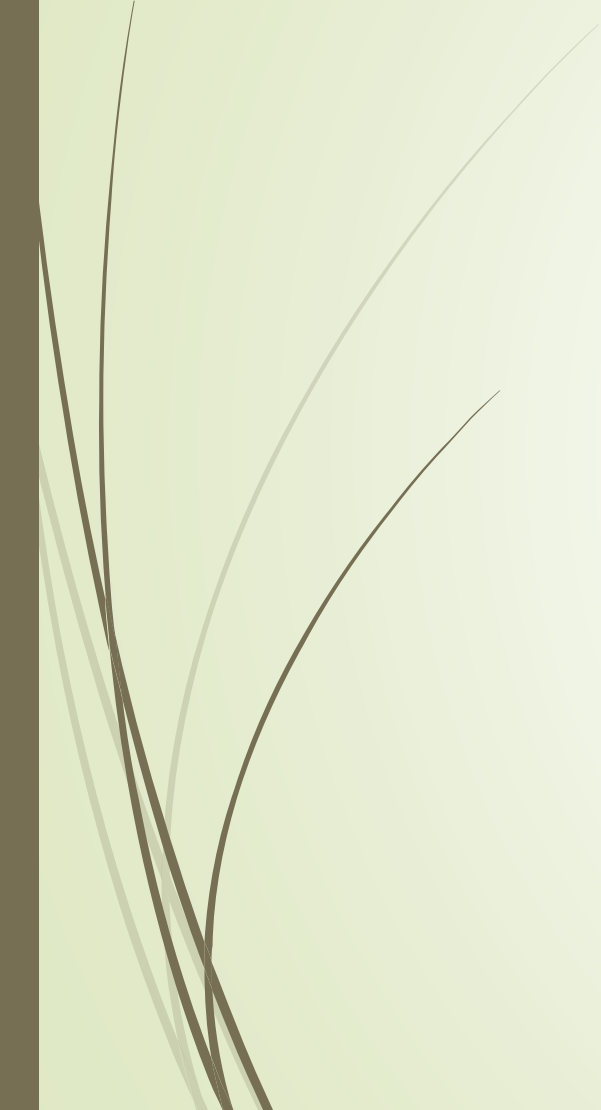
[www.seniorsadvocatebc.ca](http://www.seniorsadvocatebc.ca)






# Agenda – Page 2

Welcome to Whistler MAC 2022-23 AGM: 4:50 to 5:30 pm

1. Notice of Annual General Meeting: emailed to MAC Members, posted onto MAC Website, MAC Facebook
  2. Establishment of a Quorum & Proxy
  3. Review of: 2022-23 AGM Draft Meeting Agenda
  4. Review of: February 1, 2022 to January 31, 2023 Draft AGM Meeting Minutes. Request Vote to Approve.
- 






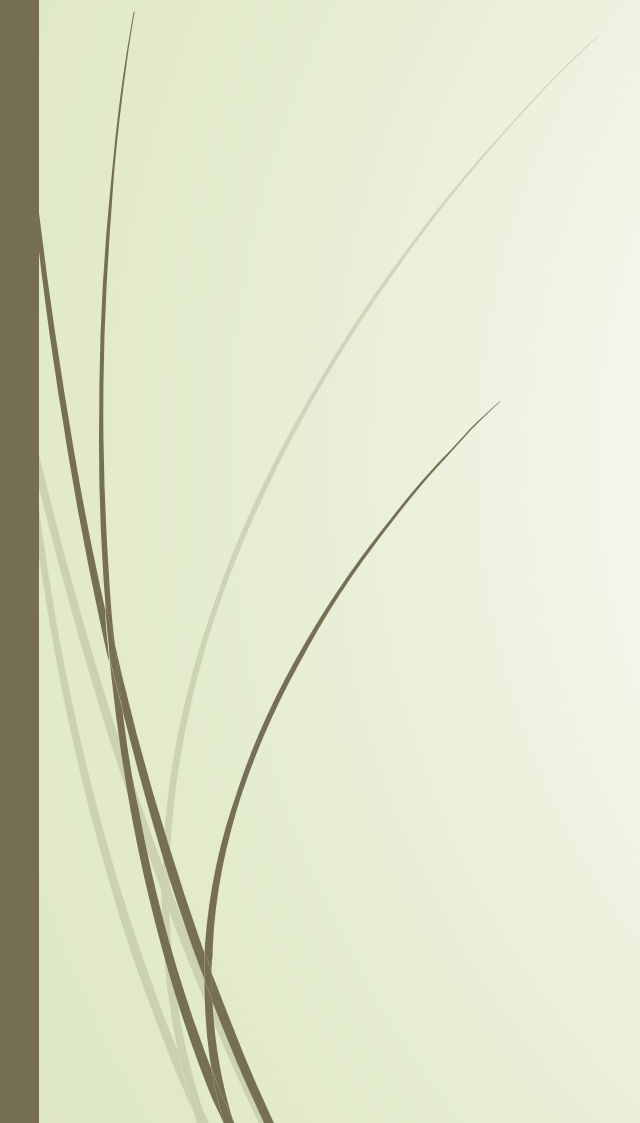
# Agenda – Page 3

## Whistler MAC 2022-23 Committee Reports:

- a) Chair – MAC Board – Kathy White
- b) Chair - Finance Committee – Barb Oliver
- c) Chair – Social Committee – Charalyn Kriz
- d) Chair - Housing Committee – Michael d'Artois
- e) Chair – MAC Member Committee – Peter Dagg



# Agenda – Page 4

7. Thanks to our 'Amazing' MAC Board of Directors!
  8. Thanks to MAC Member: Bob Murl for Non-Profit Society Administration, Website & MAC Member e-Newsletters
  9. Thanks to MAC Members: Dave Ashton & Suzanne Minogue Johnston for representation on RMOW – Accessibility & Inclusion Committee & other MAC Committees
  10. Thanks to MAC Member: Peter Shrimpton – Lawyer, Mountain Law Corporation for assistance with MAC Non-Profit Society Projects
  11. Any New Business & Questions and Comments?
  12. Vote to Adjourn: MAC 2022-23 Annual General Meeting
- 

AGM Guest Speaker:  
Isobel Mackenzie - BC Seniors Advocate





# MAC Chair Report



By: MAC Board Member & Chair - Kathy White



# Who we are and what we do!

- Vision: An inclusive, supportive community where Whistler 55+ residents can actively and comfortably age in place.
  - Mission: We connect, engage and advocate for Whistler 55+ residents.
  - Values: Collaboration ~ Fun ~ Accountability ~ Inclusion ~ Respect
- 




# Our Strategic Plan

- ❑ Advocate for seniors programs and services
- ❑ Represent our constituency with a collective voice
- ❑ Generate Public Awareness
- ❑ Provide Social Interaction
- ❑ Create Partnerships



# Represent our Constituency with a Collective Voice

- ▶ So what exactly does that mean?
  - ▶ It means that all seniors, living in Whistler, speak with one voice.
  - ▶ We will continue to explore new ways to maintain and grow our representation for all seniors in Whistler.
  - ▶ With strength in numbers this helps us to advocate for the ever increasing number of seniors living in Whistler.
  - ▶ Seniors make up approximately 25% of our growing population.
- 



- ▶ MAC Board has been very busy over the 2022-23 period for our Non-Profit Society. I will be calling on our Committee Chairs to provide their reports
- ▶ One of the key projects as Chair and assistance from the Whistler MAC Board was to facilitate the update to our 2019-2021 Strategic Plan that carried us until 2022 during the Covid medical protocols and community resilience.
- ▶ MAC is grateful for the RMOW – Community Enrichment Program Grant which helped MAC Board to hire local consultant: Maureen Douglas for a full day consultation on Oct. 17, 2022. Then MAC Board met again Dec. 3rd, 2022 to finalize details = noted on next slides.
- ▶ Website: [www.maureendouglas.com](http://www.maureendouglas.com)
- ▶ MAC Board actively participates and engages with other community organizations to encourage partnerships on projects & financial grant writing for MAC projects!



# MAC Strategic Action Plan

Timeframe: **January 2023 to December 2024**

<b>Mission</b>	We connect, engage and advocate for Whistler seniors				<b>As At: Jan. 24, 2023</b>
<b>Vision</b>	Whistler is an inclusive, supportive community where residents can actively and comfortably age in place.				
<b>Values</b>	Collaboration   Fun   Accountability   Inclusion   Respect				
<b>KEY FOCUS</b>	<b>Supportive Services</b> (Housing, transport, public spaces, RMOW planning)	<b>Health and Wellbeing</b> (healthcare, home supports, recreation, culture, educ., social)	<b>IDEA</b> (Inclusion, Diversity, Equity, Accessibility)	<b>Organizational Capacity</b> (governance, membership, volunteers, finance)	
<b>Goals</b> Outline where we're going and the outcomes we want to achieve for each focus areas.	<ol style="list-style-type: none"> <li>Seniors can remain in Whistler, enabled by a range of housing options and home services</li> <li>Transportation options and public spaces are safe, accessible, and comfortable for seniors</li> </ol>	<ol style="list-style-type: none"> <li>Health care and home health supports meet the needs of seniors and are accessible locally or via accessible transport options</li> <li>Recreation, culture, learning and other social opportunities connect and engage seniors in community.</li> </ol>	<ol style="list-style-type: none"> <li>Seniors are valued, respected and included in all aspects of community life and decision-making. They rarely encounter ageism.</li> <li>MAC is committed to inclusion, diversity, equity and accessibility for the 55+ community we serve.</li> </ol>	<ol style="list-style-type: none"> <li>MAC has the capacity, resources (financial, human, etc.) and strategic direction to deliver our goals, mission and vision.</li> <li>MAC has a comprehensive communications plan that shares purpose and programs with the 55+ community and Whistler at large.</li> </ol>	
<b>Priorities</b> High-level courses of action for moving goals forward.	<ul style="list-style-type: none"> <li>Ensure MAC or 55+ representation on key RMOW planning and advisory committees</li> <li>Work with RMOW/Gov of BC to ensure safer public transit systems</li> <li>Continue to meet with WHA on quarterly basis &amp; meet with WHVS</li> </ul>	<ul style="list-style-type: none"> <li>Better access to medical appts (in and out of town) transport an issue</li> <li>Acquire seniors' gathering space/centre (youth centre sharing?)</li> <li>Increase social outreach with key issue leaders and potential collaborators</li> </ul>	<ul style="list-style-type: none"> <li>Engage community with targeted communications plan. Foster brand awareness and increase participation.</li> <li>Build MAC seniors' resource hub website</li> <li>Rebrand MAC name and position MAC for broader appeal</li> </ul>	<ul style="list-style-type: none"> <li>Communication who we are: Rebrand MAC name and logo/look</li> <li>Develop greater financial accountability tools and reports at board level</li> <li>Increase membership to ____</li> <li>Advocate for paid MAC/seniors coordinator (WCSS?, RMOW?)</li> </ul>	
<b>Action Steps</b> The main tasks or actions required to achieve strategies.	<ul style="list-style-type: none"> <li>Encourage MAC/55+ participation in RMOW planning activities</li> <li>Work with WHA and WVHS to explore future housing projects</li> <li>Continue lobbying for HandyDart of other seniors' transport support (e.g. taxi subsidy)</li> <li>Create seniors' co-op housing (e.g. repurpose ie: Durlacher House)</li> <li>Continue advocacy on 4500 Northlands project</li> <li>Develop Age-In-Place home guide and offer workshops</li> <li>Lobby for more benches on trails, safer bus access on Hwy.99</li> <li>Approach cancer drivers' group for assistance with seniors appts.</li> </ul>	<ul style="list-style-type: none"> <li>Meet with 360 Degree Committee</li> <li>Get Dementia Project up and running</li> <li>Host Pickleball social for member recruitment</li> <li>Offer speakers program to 55+</li> <li>Pursue use of Youth Centre at MYAC for MAC gathering space (Pilot Project)</li> <li>Work with RMOW on Emergency Evacuation and Shelter plan for seniors</li> <li>Get on Van. Coastal Health Advisory Board</li> <li>Identify and advocate for gaps in social/health services for 55+</li> </ul>	<ul style="list-style-type: none"> <li>Host inter-generational events</li> <li>Leverage/share BC Community Resource Network's tools around ageism and isolation</li> <li>Use Welcome Wagon-approach to attract new 55+ to Whistler and MAC</li> </ul>	<ul style="list-style-type: none"> <li>Identify skill sets in membership &amp; engage them in projects</li> <li>Recruit volunteers and engage them in projects</li> <li>Communications needs: Newsletter   Email campaign   social media   Phone calls</li> <li>Continue to find and apply for funding grants</li> <li>Set up and use efficient Customer Relationship Management database (CRM) program (can be Excel)</li> <li>Develop annual budget and three-year financial plan</li> <li>Work with RMOW to apply for \$25K UBCM grant</li> </ul>	

**Still needed** – MAC board must: Prioritize priorities and action steps. Quantify actions where needed. Create success assessments with Key Performance Indicators. How will you define success in each of the four areas? **Name Change Ideas:** Young Seniors | Whistler PrimeTimers  
**Committees Required:** Governance | Finance/fundraising | Communications | Social/events | Advocacy





### Mission

We connect, engage and advocate for Whistler seniors

### Vision

Whistler is an inclusive, supportive community where residents can actively and comfortably age in place.

### Values

Collaboration	We work collaboratively with our members, our stakeholders and the community and seek strategic collaborations to help us achieve our goals.
Fun	We have FUN and find joy in everything we do, from planning and advocacy to events and social functions. We embrace innovation and welcome new ideas.
Accountability	We are accountable to each other and the community we serve. We demonstrate trust and integrity in our programs and communications.
Inclusion	We are committed to inclusion, diversity, equity and accessibility for the 55+ community we serve. MAC welcomes participants from all cultures, ethnicities, faiths, sexual orientations, and gender identities.
Respect	We treat each other, our members, and the community with respect in our actions, advocacy, engagement and conflict resolution. We welcome many points of view and respect diverse life experiences.

2022-23 Covid-19 continues:  
Thanks to all for following health  
and safe community protocols



# Dr. Bonnie Henry's Travel Manners



Check before  
you go



Fewer faces in bigger  
spaces



If sick,  
stay home



Wash your hands



Keep a safe physical  
distance



Come prepared,  
bring supplies



Respect travel  
advisories

**BC'S RESTART PLAN**



# MAC Finance Committee Report



By: MAC Board Member & Chair – Barb Oliver

# Financial Report

Chair – Finance  
Committee

- ▶ **Financial Statement for the 12 month period from: February 1, 2022 to January 31, 2023**
- ▶ **MAC Proposed Budget 2023-2024**



Whistler Mature Action Community - AGM Financial Statement	Feb 1,2022- Jan 31 -2023	
<b>INCOME:</b>		
Membership Dues	\$ 2,030.00	
Social Fees	\$ 5,625.00	
Making Connections	\$ 385.00	
<b>Total</b>	\$ 8,040.00	
Grants	\$ 6,750.00	
<b>Total</b>	\$ 14,790.00	
<b>EXPENSES:</b>		
Advertising/ Web Site/Keela	\$ 2,104.94	
Bank charges	\$ 41.00	
Insurance	\$ 2,778.00	
Meetings/ Social	\$ 6,655.89	
Office	\$ 512.78	
Special Purchase Pedal Chair	\$ 4,756.54	
Strategic Plan	\$ 2,863.90	
Making Connections	\$ 119.54	
<b>Total</b>	\$ 19,832.59	
<b>Net gain</b>	<b>-\$ 5,042.59</b>	
<b>BANK BALANCE -Jan 31 2023</b>	\$ 3,087.32	
<b>Projected Expenses/ Outstanding Invoices</b>		
<b>Projected bank balance</b>	\$ 3,087.32	
<b>NR Term Deposit</b>	\$ 2,150.10	

## Mature Action Community Financial Budget 2023-2024

	Bank Balance Jan 31/2023	\$	3,087.32
		<b>Projected Expenses</b>	
	Liability Insurance	\$	1,442.00
	Mailbox rental	\$	182.00
	Bank Fees	\$	45.00
	Office Supplies	\$	200.00
	MAC Website mgmnt	\$	500.00
	CRM / Keela Software	\$	1,000.00
	Grant writing expertise	\$	1,000.00
	Society Registration	\$	40.00
	Meetings/Socials subsidies	\$	1,000.00
	Making Connections	\$	21,440.00
	<b>Totals</b>	\$	<b>26,849.00</b>
		<b>Projected Income</b>	
	Membership dues	\$	2,200.00
	Community Grants	\$	3,000.00
	New Horizons	\$	21,440.00
	<b>Totals</b>	\$	<b>26,640.00</b>
	<b>NR Term Deposit</b>	\$	<b>2,133.04</b>



# MAC Social Committee Report



By: MAC Board Member & Chair – Charalyn Kriz

Introducing: Iain Grunwell – New Social Committee Chair

Committee Support By:

MAC Members: Lynn Ashton and Suzanne Minogue Johnston

# Provide Social Interaction

## Social events and activities: February 1, 2022 to January 31, 2023 – Page 1

### ➤ Major Social Events

- Summer BBQ in July at WRC – 80 attendees Thank-you Nesters Market for donating the food
- Christmas Dinner Dance at WRC – sold out at 75 attendees We collected 86 lbs non-perishable food and \$920 for the Food Bank

### ➤ Making Connections Dementia Friendly Program

Weekly program run by MAC for people with early stage dementia

A wonderful time for caregivers to connect and support each other

An opportunity to socialize in a welcoming environment

- We are grateful to Our Lady of the Mountains Catholic Church, Sea to Sky Community Services, Better at Home and Whistler Community Services Society for the tremendous support & thanks to our amazing Volunteers!



Photos from MAC – Making Connections  
Dementia Program. Email: [cdkriz@gmail.com](mailto:cdkriz@gmail.com) for details



Thanks to  
WCSS for:  
50+ Activate  
& Connect  
Program!

**Social events and activities: February 1, 2022 to January 31, 2023 – Page 2**

- **Thank you Whistler Community Services Society for this free and diverse series for both active and gently active 50+ Whistler MAC & Community Members:**
- Feb 2022: How to make Beeswax Wraps
- March 2022: Restorative Yoga
- April 2022: Walk and Talk
- May 2022: Paint Day
- June 2022: Restorative Yoga
- July 2022: Hike on Whistler Mountain
- August 2022: Tai Chi with Chris Parsons
- Sept 2022: Squamish Lil'wat Cultural Centre Tour and Craft
- Oct 2022: Art with Andrea Mueller
- Nov 2022: Tour of Audain Museum
- Dec 2022: Holiday Centerpieces with Muse Labs



Photos from WCSS – 50+ Activate and Connect



Photos from WCSS – 50+ Activate and Connect







Extreme  
Rhinoceros  
Mobility, Inc.



## Social events and activities: February 1, 2022 to January 31, 2023 – Page 3

- Pedal Wheelchair
- Free of charge loan is available to adults with impaired mobility at Meadow Park.
- We are grateful to Real Estate Association of Whistler for their \$5,000 grant that made this purchase possible to benefit our Whistler community into the future!
- We also thank manufacturer Extreme Rhinoceros Mobility – Victoria, BC for their assistance! Thanks to RMOW Meadow Park staff for handling loan help & storage.
- **New MAC Social Committee Chair & thanks to our Committee Volunteers!**
- We welcome Iain Grunwell as Chair of the Social Committee with support from Charalyn Kriz, Lynn Ashton, and Suzanne Minogue Johnston.
- Charalyn Kriz will be Chair of the Making Connections Program and Grant writing.
- **How can you help our Whistler MAC Committees and Projects**
- Your ideas and assistance help us deliver broad & interesting program of activities to keep Whistler seniors active & connected. Email: [chair@whistlermac.org](mailto:chair@whistlermac.org)



# MAC Housing Committee Report



By: MAC Board Member & Chair – Michael d'Artois

# MAC Housing Committee Report 2022-2023 – Page 1

- Changes to Seniors' eligibility criteria is now in effect
- The WHA Seniors Program Guide is available on the WHA website: [www.whistlerhousing.ca](http://www.whistlerhousing.ca)
- WHA now requires seniors to apply to be on the WHA waitlist
- Eligible Seniors qualify for all WHA employee housing: For Rent or For Purchase
- As of September 2022, there are 388 WHA Rental Waitlist applicants

## Eligibility Criteria for Rental Housing

On April 5, 2022 Council ratified a WHA and Staff Report with Amendments, recommended by the Chief Administration Officer, to the eligibility criteria for WHA rental properties as adopted July 23, 2019

This is known as the Employee Housing Rental Program K-01

The changes are as follows:

1. Asset limit of \$300,000 to be eliminated
2. Eliminate the 6 levels of Household Income
3. Rent to be geared to household income (30%) (RGI)
4. Minimum and Maximum rents to be set
5. A Market Housing Ownership Restriction in BC
6. RMOW Document at the link below:

<https://pub-rmow.escribemeetings.com/filestream.ashx?DocumentId=12689>

## MAC Housing Committee Report 2022-2023 - Page 2

### Senior Designated Property Sales during MAC 2022-23 AGM Timeframe:

402-1040 Legacy Way 932 sq. ft. \$309,529

407-1040 Legacy Way 832 sq. ft. \$268,265

### Overall ( 21 ) WHA property Sales in 2022 and YTD 2023 ( 3 ) Sales:

8148 Crazy Canuck Dr 1227 sq. ft. \$531,315

97-1500 Spring Creek Drive 649 sq. ft. \$233,310

76-1500 Spring Creek Drive 1529 sq. ft. \$917,100

### Qualified 55+ / Seniors are eligible for any of these opportunities, in advance of others on WHA Waitlist:

Buyers' Average Time on Waitlist for 1340 Mount Fee Road, for example:

3BR buyers - 5.3 years

2BR buyers - 4.0 years

1BR buyer - 2.5 years

*As a reminder, there's no cost to joining the WHA Rental Waitlist, and no penalty for turning down units when they come available if you don't need or want them when you receive the call and aren't ready until a later time.*



## MAC Housing Committee Report 2022-2023 - Page 3

Whistler Housing Authority	Rental Waitlist	Ownership Waitlist
Households on the Waitlist	550	1036
Senior Households	39 (7% of Rental Waitlist)	85 (8% of Ownership Waitlist)
Number of Senior Households currently housed in that program	Of those, 7 are current WHA tenants.	Of those, 39 are current WHA owners.

There were 41 turnovers overall in the Rental Program last year, including 3 units at Lumina (Seniors' Priority) in 2022.

- May 22 – 1BR, **3 x interested Seniors turned down** the apartment and it was rented to a non-senior couple.
- June 2022- 2BR, **1 x interested Senior turned down the unit**, and it was rented to two non-senior roommates.
- August 2022 – 2BR, **rented to a Senior** and their adult child (a Whistler employee), with an October move-in date.

Not all seniors express interest when a Seniors' Unit comes available

Ownership of your primary residence is permitted for the Ownership Waitlist only – and it's if the property is IN Squamish or Pemberton. It is not permitted for the Rental Waitlist.

Property owners in Whistler are generally excluded from both programs. The program is intended primarily for those who do not have a foot in the door in open-market real estate, with some exceptions

## ***Whistler MAC Board and Membership are encouraged to keep engaged on the 4500 Northlands Proposed Development***

This rezoning has entered into the Phase 3 Community Engagement period. MAC continues to be engaged with the proponent as it proceeds through this phase.

Also - MAC will remain engaged with the RMOW for the newly announced Whistler Long term Housing Strategy initiative.

We encourage MAC members to Volunteer on MAC Housing Committee! Email: [chair@whistlermac.org](mailto:chair@whistlermac.org) for further details!

<https://www.whistler.ca/business/land-use-and-development/planning/4500-northlands>





# MAC Membership Committee Report



MAC Board Member & Chair - Peter Dagg

Committee Support By:  
MAC Board Member: Chris Hall

## Summary Report for 2022-2023

## MAC Membership Committee

- ▶ MAC membership numbers are a moving target. We have current members ( 215 ) and then past and prospective members for a total amount of around ( 799 ) people at this time.
- ▶ Since late 2022 to date, we have taken on the task of developing an improvement project to better serve our MAC community. This includes the Keela CRM (client relationship management software) and working towards the goal of a new MAC website to improve our communications with our MAC members
- ▶ The goal of the Membership Committee is to connect with members via calls, emails, bulletins, newsletters, social media, website features, community resources and updates to show why MAC is THE seniors' advocate in the Sea to Sky Corridor.
- ▶ We anticipate that this system along with our new refreshed website (under construction) will be user friendly and provide easy access to all that MAC has to offer.
- ▶ Peter Dagg & Chris Hall and have been working diligently to launch both Keela Software system and new Website around mid-Summer, 2023 to then highlight key details at Oct. 1, 2023 – National Seniors Day event in Whistler.
- ▶ As soon as possible, we will promote a membership drive to support all the important projects that are in our Strategic Plan. Thanks for your patience.
- ▶ We encourage Whistler MAC members to join the MAC Membership Committee! Email: [chair@whistlermac.org](mailto:chair@whistlermac.org) for further details.

Your 2023 / 2024  
MAC Board of Directors



Kathy White, Chair

Michael d'Artois – Chair, Housing Committee





# Your 2023 / 2024 MAC Board of Directors



Charalyn Kriz – Chair, Making Connections  
Dementia Program and Grant Writing Committee

Barb Oliver – Chair, Finance Committee



# Your 2023 / 2024 MAC Board of Directors



Peter Dagg – Chair, MAC Membership Committee

Suzanne Minogue Johnston – MAC Board Member:  
MAC Member Projects & Social Committee  
Member of RMOW – Accessibility & Inclusion Committee



Your 2023 / 2024

New MAC Board of Directors



Chris Hall – Chair, MAC Website Update Project

Iain Grunwell – Chair, Social Committee



Your 2023 / 2024

New MAC Board of Directors



Cheryl Green - Chair, Communications  
and Community Engagement

We welcome future MAC Board + MAC Committee Members!  
Email: [chair@whistlermac.org](mailto:chair@whistlermac.org)





Thanks to our 2022 / 2023 MAC Board of Directors:  
Appreciate all their efforts to support our MAC Board and  
membership + community during their tenure with MAC Board!



Jody Wilson – MAC Member Committee & Projects

Holly Adams – MAC Projects & Marketing





## Ongoing - MAC Member Assistance ~ Thank you!



Bob Murl – Committee Leader, MAC Website and Non-Profit Society Administration + Communication  
MAC Nominating Committee

Dave Ashton – Committee Leader,  
RMOW – Accessibility & Inclusion Committee  
MAC Governance and Sponsorship  
MAC Nominating Committee



Peter Shrimpton – Lawyer, Mountain Law Corporation  
Wills + Estate Planning and Business Law  
MAC – Event & Participant Waiver Project

# Board of Directors for 2022-23

## *New 3 Year Term*

Chris Hall  
Iain Grunwell  
Cheryl Green


## *Ongoing First Term*

Barb Oliver  
Suzanne Minogue  
Johnston  
Peter Dagg

## *Ongoing Second Term*

Kathy White  
Michael d'Artois  
Charalyn Kriz

On behalf of the Whistler MAC Board and Membership, the MAC governance permits (2) three-year terms for each Board member, then a year off & ability to repeat (2) board terms.



Final  
Agenda  
Items

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ANY NEW  
BUSINESS?

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ANY QUESTIONS  
OR COMMENTS?



# Adjournment

Thank you for attending today's "online MAC AGM meeting"